**HOME STANDARD TALK OFF (STO)**

Yes, I’m calling to verify someone is going to be available who can accept legal documents on behalf of \_\_\_\_\_\_\_\_\_\_\_\_\_\_. Do you know this person?

Okay, there has been a legal complaint filed against him/her and by law I must explain..

We will only be making 2 attempts to serve these documents, after 2 failed attempts the court is notified of a failed action to serve and the court hearing will take place without his/her participation. It will then be noted as a failure to appear on the court records, which will lead to additional fines.

I am going to provide you with the direct contact number to the legal firm handling this case and his/her case number he/she will need to reference when he/she calls in. The number is 855-531-0060 and case number \_\_\_\_\_\_. (**HAVE DB REPEAT INFO**)

Now, since I’ve spoken with you, I can put a 1 hour temporary hold on the documents to give him/her some time to contact them.

**NOW**, if they fail to hear from him/her within that time period, then they **WILL** start to make their attempts to serve the court ordered summons either at the home or the place of employment, so please contact them **IMMEDIATELY!**

**Your Name:** Mike Riley/ Jennifer Reed

**Employer:** PSU-Process Servers United

**Title:** I'm a process server, we handle processing and serving legal documents.

**Location:** We work nationwide with multiple legal firms.

**Regarding:** It's a civil complaint that has been filed. Due to the Federal Privacy Act **I am not** granted access to these court sealed documents as a process server. For more information, you need to contact the legal office handling your file Again, their number is 855-893-9445.

**DB’s ?:** What is the Firm’s name?

**Your Answer:** We have been hired through a temp agency, “CLS” Consumer Locating Service. We work with multiple firms nationwide so when you contact the firms number and provide your case number, they will transfer you to the individual handling your case.