
From: Cindy Roope
Sent: Wednesday, April 19, 2023 7:52 AM
To: Support
Subject: RE: Order Confirmation - CANCEL REQUEST URGENT - [BJT-JRRJV-365]

Cancel the order and credit my card. I do not want any of the product. Thank you but no thank you for your suggested offer.

Sent from [Mail](#) for Windows

From: [Support](#)
Sent: Sunday, April 16, 2023 10:27 PM
To: [Cindy Roope](#)
Subject: Re: Order Confirmation - CANCEL REQUEST URGENT - [BJT-JRRJV-365]

Hello,

Thank you for reaching customer service!

Our apologies that you misunderstood the offer. The deal is \$198.78 for 3 bottles so each bottle is \$66.26 for the ACV For Health Gummies. We are including 2 free bottles in that package so that brings the price down (divide \$198.78 by 5) to \$39.75 for each bottle. You additionally placed an order for 2 bottles of ACV For Health Cleanse and paid \$59.99.

We list this cheaper product price on our packages not to mislead, but to show the savings customers can have by purchasing the larger packages. We do provide the total price for each package right under the offers to avoid any confusion.

Due to the misunderstanding, we would like to offer you a one-time refund of \$70 for the ACV For Health Gummies and \$20 for the Cleanse as a courtesy and you may keep the products once received. Kindly reply to this email if you would like to accept the offer.

Should you have any other questions or concerns, please reply to this email or call us at the toll-free number below.

Thank you,
Customer Support
[\(833\) 781-7624](tel:8337817624)

-----Original message-----

From: Cindy Roope <CindyRue68@outlook.com>
Sent: 04/16/2023 18:46:19

> Please cancel this immediately. I was never given total before charging
> my card. CANCEL AND CREDIT MY CARD IMMEDIATELY PLEASE!!!!
>

> Cindy Roope

>

> Sent from Mail

<https://na01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fgo.microsoft.com%2Ffwlink%2F%3FLinkId%3D550986&data=05%7C01%7C%7Cdfa506189a3f4632332908db3eeb4e4d%7C84df9e7fe9f640afb435aaaaaaaaaaaa%7C1%7C0%7C638172952582578524%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=8cJzAsFKtg2qoaN7OQncuKy1rKI4L1tu68L50fvS6RA%3D&reserved=0> for

> Windows

>

> From: care@acvforhealth.com (<mailto:care@acvforhealth.com>)

> Sent: Sunday, April 16, 2023 6:25 PM

> To: cindyroe68@outlook.com (<mailto:cindyroe68@outlook.com>)

> Subject: Order Confirmation

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> View Email in Browser

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