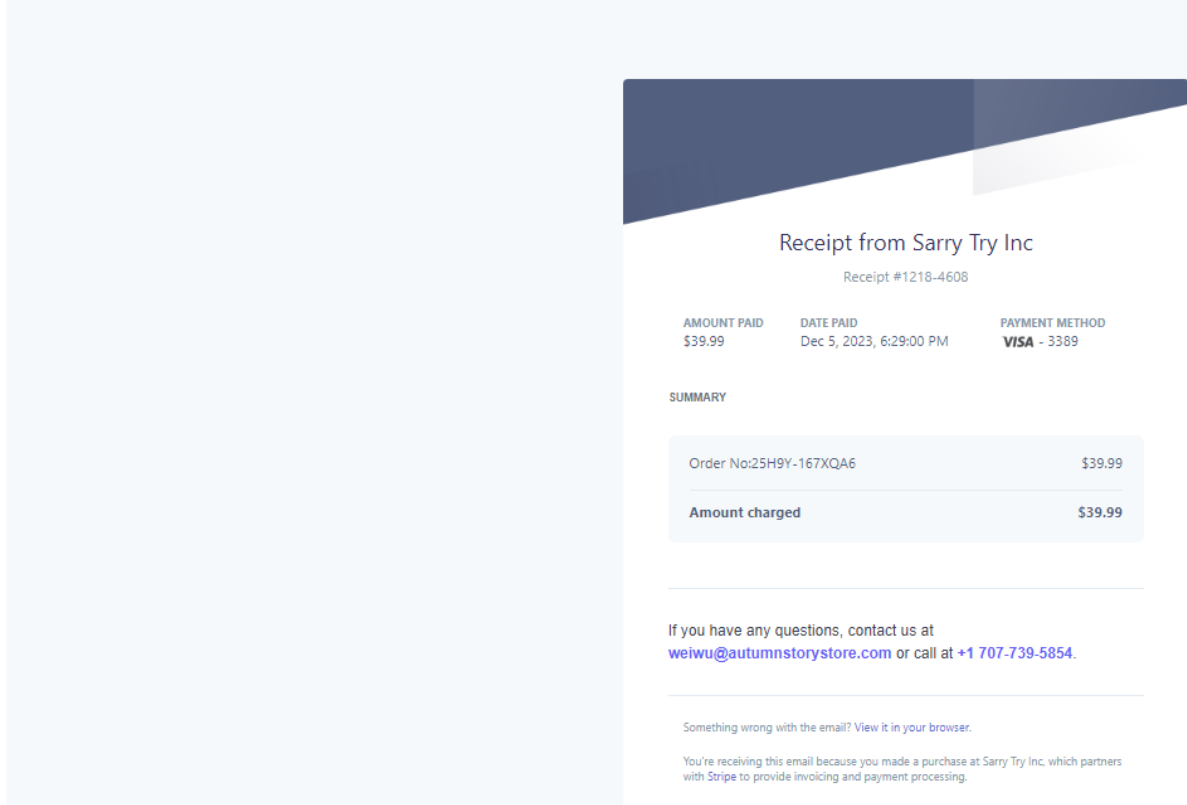


First ordered and email for receipt of \$39.99 (32.83 Pound actually charged) received 6 Dec 2023

Your Sarry Try Inc receipt [#1218-4608]



Sarry Try Inc stripe.com
From: receipts+acct_1o1p3ifwiovjzfh@stripe.com
To: shaz2home@yahoo.com.au



Receipt from Sarry Try Inc
Receipt #1218-4608

AMOUNT PAID	DATE PAID	PAYMENT METHOD
\$39.99	Dec 5, 2023, 6:29:00 PM	VISA - 3389

SUMMARY

Order No:25H9Y-167XQA6	\$39.99
Amount charged	\$39.99

If you have any questions, contact us at weiwu@autumnstorystore.com or call at +1 707-739-5854.

Something wrong with the email? [View it in your browser.](#)

You're receiving this email because you made a purchase at Sarry Try Inc, which partners with Stripe to provide invoicing and payment processing.

Followed up email on 11 Jan 2024, received note that the 'order has been shipped'

• Re: Order No. 25H9Y-167XQA6 - UPDATE PLEASE



weiwu
From: weiwu@autumnstorystore.com
To: shaz2home@yahoo.com.au

Dear Customer,
Your order has been shipped.
However, due to the large volume of orders, the tracking number cannot be synchronized to the order system.
We promise that the tracking number will be provided to you within three days.
Thank you for your understanding and support.

--- Replied Message ---

From: Sharyn Robinson<shaz2home@yahoo.com.au>
Date: 1/10/2024 13:05
To: weiwu@autumnstorystore.com<weiwu@autumnstorystore.com>
Subject: Order No. 25H9Y-167XQA6 - UPDATE PLEASE

Dear Sir/Madam

Could I please have an update on when my order will arrive:

TV SHOPPING DISCOUNT

Order No: 25H9Y-167XQA6


Thank you! Your order is complete.
Please wait for ship update

Contact
shaz2home@yahoo.com.au
Ship to
Robinson Sharyn 0414448030
unit 18 3-7 Macleay Street, NARRABEEN, New South Wales 2101
Australia

Shipping method

Flat Shipping £8.21

Payment method

 Buy 1 Get 1 Free-2-piece set of multifunctional luggage, limited time discount of \$29.99, after selling 1000 pieces, it will be restored to \$99.99 🍎 【Buy 2 Free Shipping】 BLUE (A set of two suitcases)	£24.62
Subtotal	£24.62
Shipping	+ £8.21
Order Total	£ 32.83

Received a Tracking number on 13 Jan 2024

• Re: Order No. 25H9Y-167XQA6 - UPDATE PLEASE



• **weiwu**

From: weiwu@autumnstore.com
To: shaz2home@yahoo.com.au

Dear Customer,

I am sorry that you have waited for a long time.

Your parcel has been sent.

Tracking number: LV937485443CN

Link: <https://www.17track.net/en>

You can check the logistics information on the above website.

Generally, the estimated arrival time is about 15-20 working days, please allow a few days for update.

Your patience and understanding will be highly appreciated.

Best regards.

---- Replied Message ----

From [Sharyn Robinson<shaz2home@yahoo.com.au>](mailto:Sharyn_Robinson@shaz2home@yahoo.com.au)
Date 1/12/2024 15:03
To [weiwu<weiwu@autumnstore.com>](mailto:weiwu@autumnstore.com)
Subject Re: Order No. 25H9Y-167XQA6 - UPDATE PLEASE

Thank you very much for the update.

I was hoping to use this on my trip on 23 January 2024. Do you know if it is likely to arrive before this date?

Thank you for your assistance.

Kindest regards

Sharyn xo

M 0414 44 8030 | **E** shaz2home@yahoo.com.au

On Thursday, 11 January 2024 at 07:41:00 pm AEDT, [weiwu <weiwu@autumnstore.com>](mailto:weiwu@autumnstore.com) wrote:

Sent another email on 20 February and received note saying they 'communicated with the logistics company and will solve this matter as soon as possible.'

Re: Order No. 25H9Y-167XQA6 - UPDATE PLEASE - seems to be stuck at Clearance?

weiwu
From: weiwu@autumnstore.com
To: shaz2home@yahoo.com.au

Dear customer,
I am very sorry that your parcel is stuck at the detention site. We have communicated with the logistics company and they will solve this matter as soon as possible. I will inform you in time if there is any progress.

--- Replied Message ---

From: Sharyn Robinson<shaz2home@yahoo.com.au>
Date: 2/20/2024 18:57
To: weiwu<weiwu@autumnstore.com>
Subject: Re: Order No. 25H9Y-167XQA6 - UPDATE PLEASE - seems to be stuck at Clearance?

Dear Sir/Madam

Thank you for the update on 13 January. I can see that my order arrived in Australia Post Customs on 30 January 2024, but does not seem to have moved.

17TRACK

Shopify App Products Developers

17 (1) ⌛ (0) 📄 (0) ✈️ (1) 📄 (0) 📄 (0) 🚫 (0) ✅ (0) ⚠️ (0) 🔄 (0)

LV937485443CN
In Transit (41 Days) 📄
China Australia
China Post Australia Post
2024-01-30 11:17 到达寄达地

Arrived at port

The package has arrived at the port of destination and is in transit. Please wait patiently.

Australia Post (International) - Australia - No phone 🗨️ ChatGPT About Australia Post - Sync Time: 2024-02-20 20:33:47 (GMT+11:00)

- ◇ 2024-01-30 11:17 Arrived awaiting clearance (Inbound)
- ◇ 2024-01-13 06:29 Cleared and awaiting international departure
- ◇ 2024-01-11 09:34 Received item from Sender (Outbound)

China Post - China - No phone 🗨️ ChatGPT About China Post - Sync Time: 2024-02-20 20:33:46 (GMT+11:00)

- ◆ 2024-01-30 11:17 到达寄达地

Checked again tonight – 06 March 2024 – the tracking details show the same details except now it has been in transit for 55 days

17TRACK

Shopify App

17 All(1) ⌛ Not Found(0) 📄 Info Received(0) ✈️ In Transit(1) 📄 Pick Up(0) 📄 Out For Delivery(0) 🚫 Undelivered(0) ✅ Delivered(0)

LV937485443CN
In Transit (55 Days) 📄
China Australia
China Post Australia Post
2024-01-30 11:17 到达寄达地

Arrived at port

The package has arrived at the port of destination and is in transit. Please wait patiently.

Australia Post (International) - Australia - No phone 🗨️ ChatGPT About Australia Post - Sync Time: 2024-03-06 00:04:38 (GMT+11:00)

- ◇ 2024-01-30 11:17 Arrived awaiting clearance (Inbound)
- ◇ 2024-01-13 06:29 Cleared and awaiting international departure
- ◇ 2024-01-11 09:34 Received item from Sender (Outbound)

China Post - China - No phone 🗨️ ChatGPT About China Post - Sync Time: 2024-03-06 00:04:35 (GMT+11:00)

- ◆ 2024-01-30 11:17 到达寄达地
- ◇ 2024-01-30 11:17 到达寄达地处理中心
- ◇ 2024-01-20 12:15 中转站转运中