

Frequently Asked Questions:

Q: What is the job title?

A: The job title is Independent Quality Inspector.

Q: Where is it located?

A: The job is home-based, which means you will be working from home.

Q: Is there training?

A: Yes, there is a one-month training period that takes place at home. During this time, you will be learning the process and working at the same time. You will be compensated for your time at the end of the training. Most of the communication during training will be done via email, with occasional phone communication. Your supervisor will be available to answer your questions and provide you with the guidance, instructions, and training needed to succeed in this role.

Q: What are the main duties?

A: As an Independent Quality Inspector, your primary responsibility will be to check the condition of goods sent by online vendors. You will receive packages at your residence, open them, and assess the goods for damage. For each item, you will take pictures, write a concise report, and email it to your supervisor. If the item is an electronic device, you will only need to check the factory packaging and overall condition, not functionality. Once you have completed the inspection, you will be given a pre-paid shipping label in the form of a digital PDF document, which you will use to ship the item. The cost of shipping will always be covered by the company. To affix the shipping label to the package, you may use either transparent duct tape or peel-and-stick paper.

Q: How will I be paid?

A: You will receive your payment in the form of a paycheck, which will be mailed to you one month after your commencement date. The first completed task will commence your 30-day probation period, during which you will earn \$3,200 plus \$30 for each completed case. You will be paid via a 1099 tax form, with no taxes taken out. To ensure timely payment, you must meet two main conditions: first, you must inspect and ship all packages received during the training period according to my instructions; and second, you must ship all packages within 24 hours of receiving the shipping label. Any delay in shipping will delay your payday. After your first month, you will be eligible for 401k, dental, and health insurance, and I will ask you to fill out additional forms.

Q: Why will the names on the packages be different?

A: Some packages are addressed to clients, and we are asked by vendors to inspect and verify their quality before they reach the clients. Other packages will be addressed to you, and this is because sellers want us to inspect the package to see how well their staff works on packing, shipping, and quality control. You can think of it as a "mystery shopper" role, but without the need to purchase the items; we only need to inspect them.

Q: How does the company profit by doing this?

A: By providing quality inspection services, we help retailers evaluate their sales performance and identify opportunities to improve their customer experience. This, in turn, can help them increase their sales and grow their business.

Q: Is there a cost to starting?

A: No, there is no cost to start this job.

Q: What equipment would I need?

A: You will need basic office supplies such as scissors, duct tape, paper, and ink for your printer. To ship inspected goods to their destination, you will be provided with a prepaid shipping label in the form of a digital document. You will be required to print the label and attach it to the package for shipping. You can use transparent duct tape or peel-and-stick paper to attach the label to the package.

Q: If I needed to purchase something, would the company reimburse my expenses?

A: Yes, we will reimburse all reasonable expenses related to this job, including gas or taxi expenses (if you have to drive packages to the post office), stationery, boxes for packages (only if you need to buy them to re-pack goods or if an item can't be shipped in its original box), and paper and ink for a printer. To receive reimbursement, send pictures of your receipts to our financial department, and they will add the total amount to your monthly payment.

Q: How many packages will I receive, and do I need storage?

A: You can expect to receive approximately 5-15 packages per week during training and 10-30 packages per week after training. The packages are not heavy and require little space.

Q: If I change my mind, how do I properly terminate my employment?

A: To properly terminate your employment, you must:

1. Give one week's notice to your manager.
2. Follow your manager's instructions and ship all packages in your possession.
3. Ensure there are no pending incoming packages, and ship them if there are any.

Once you have completed these steps, you can expect to receive a portion of your base pay and full remuneration for the inspected packages.

Q: What will my schedule look like?

A: The schedule is flexible, and the delivery hours are determined by the local delivery services. It is necessary for someone to be present at home to sign for and receive packages as a courier may reschedule a delivery. You will receive notifications for all incoming packages; however, this does not guarantee a fixed delivery schedule. Your workdays are from Monday to Friday, between 8 am to 5 pm, and you are expected to be available at home during these hours. I will inform you about the incoming packages, and it is recommended that you track them and plan accordingly to be available during the delivery.