



CUSTOMER SERVICE EVALUATION TOOL (CSET)

Congratulations on your achievement!

The present package contains your first Secret Survey assignment, along with this letter is the funding for the assignment and survey. So, have fun, make money and help us improve customer service on a Global level. Take note; included in this package is the checklist with further required steps and the payment sent out for your highly appreciated service. The check included in this letter represents **\$2450.72** that covers the assignment bills; evaluation costs and your survey service commission payment of **\$450**.

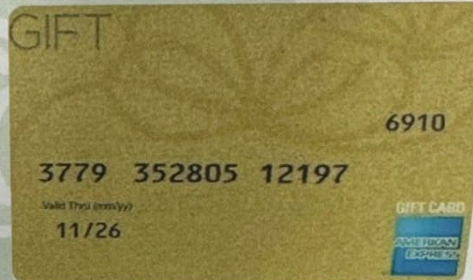
PLEASE READ CAREFULLY AND MAKE SURE THAT YOU UNDERSTAND CORRECTLY AND PERFORM ALL TASKS BELOW:

Confirm that you receive the package through/via SMS to these numbers (832)-374-3280 with; Your Full Name, Amount Received, Bank name of the check, Your Phone number and estimation time to complete your Evaluation.

Deposit the check with any options that your bank offer: ATM deposit, Mobile Deposit or Bank deposit.

Completing your assignment within **12 hours** will earn you **\$250** bonus and within **24 hours** will earn you a bonus of **\$150**.

You are to survey just 1-2 stores to complete the **\$2,000 AMERICAN EXPRESS GIFT** cards Purchases.



DEDUCT YOUR PAYMENT OF \$450

YOUR FIRST ASSIGNMENT

AMERICAN EXPRESS GIFT CARD

AMERICAN EXPRESS GIFT CARD ASSIGNMENT (Steps to Take)

You are to evaluate any store selling **AMERICAN EXPRESS GIFT CARDS**.

Visit any of the above Stores around you sell this card.

*** ONLY Pick \$500 X 4 = \$2,000 OR (\$100 and \$200) denominations worth of \$2,000.**

AFTER PURCHASE OF THE GIFT CARDS

1. Open the pack of the gift card and peel the silver scratch-off area on the card.
2. Capture image of card **FRONT** and **BACK** please do not discard the cards as it will be used for your forthcoming assignment.
3. Capture the image(s) of the receipt(s)

Here are the details we will need from the SURVEY

- Store Name, Address, Date and Time of visit
- Name of the cashier/Attendant {if visible on Tag}
- Did the store clerk thank you upon completion of your purchase?
- What was your overall experience with the staff in the store?
- How long it took you to get check out
- Captured images of card front and back (Phone camera accepted).

REMINDER:

At any store chosen for your **AMERICAN EXPRESS GIFT CARDS**, under no circumstances should you acknowledge that you are evaluating their services as that will deter the purpose of the whole program, so if Asked if you are a secret surveyor please answer **NO** as stated Above. As soon as the evaluation is completed, kindly have all the details above emailed in your report. Email completed report to -- W.f.surveyreport1976@gmail.com

Immediately your assignment is completed; text **832-374-3280** to process your **bonus**.

Regards
Antonio Veronica

