



Vivica Shade <vshade11@gmail.com>

Technical Support Specialist (Remote)

4 messages

Vivica Shade <vshade11@gmail.com>
To: humanresources@altusgroupcareer.com
Bcc: Vivica Shade <vshade11@gmail.com>

Wed, Jul 17, 2024 at 9:44 AM

Good morning,

I have been informed by Adam King that I have been selected for the Technical Support Specialist (Remote) position at ALTUS GROUP. He asked that I send you this information for onboarding purposes:

Name: Vivica Shade
Mailing Address: 15412 Jost Main St., Florissant, MO 63034
Phone Number 314-910-7690
Email Address: vshade11@gmail.com

Sincerely,

Vivica Shade

Human Resources <humanresources@altusgroupcareer.com>
To: Vivica Shade <vshade11@gmail.com>

Wed, Jul 17, 2024 at 12:37 PM

Hello Vivica,

Congratulations on joining **Altus Group**!

Attached to this email is the company's Employment Offer Letter, which you need to sign. You are directed to print this letter, read it carefully, append your signature, and email back the signed offer letter.

Please note that upon acceptance of this employment offer, the following equipment will be delivered to you to set up your home office. The funds for the purchase of the equipment will be made available to you prior to purchase and delivery.

*Apple Mac Studio M1 Max, 64GB RAM, 2TB SSD, Apple 27" Studio Display, 5K, HP LaserJet Pro M15w Printer, External hard drive/backup system, Headset with microphone, Networking and router capabilities, Surge Protectors and Automated Time Tracker, Proof Hub.

Please make sure to attach to this document a copy of your valid ID (front and back) for employment confirmation and email it back with the signed offer letter.

After signing this offer letter, the check to pay for the equipment listed above for your mini office will be mailed out to you, then you will begin training as soon as you take delivery of the equipment.

Please note that the management of **Altus Group** sees it fit to conduct our job interview/briefing process through email and instant messaging to determine an applicant's writing, typing, communication, and timing skills since communication and timing are an integral part of the **Technical Support Specialist** (Remote) position.

Also, The position requires you to work between 9 a.m. CST - 5 p.m. CST from Monday to Friday.

Note: Upon signing this contract with the company, you are bound by LAW to not destroy any of the company's property, i.e., Equipment sent and delivered to you for your work or a Check forwarded to you for payment. Contravening any of these rules will render this contract null and void, and penalties will be incurred.

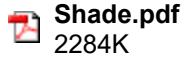
Accept the assurances of our best wishes.

Human Resources



Address: 11th Floor, 6 E. 32nd Street, New York City, 10016
Email: humanresources@altusgroupcareer.com
Website: <https://www.altusgroup.com>

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Shade.pdf

2284K

Human Resources <humanresources@altusgroupcareer.com>
To: Vivica Shade <vshade11@gmail.com>

Thu, Jul 18, 2024 at 7:13 AM

This is a reminder for you to respond to the employment offer letter if you are still interested.

Thank you.

Regards,

Human Resources



Address: 11th Floor, 6 E. 32nd Street, New York City, 10016
Email: humanresources@altusgroupcareer.com
Website: <https://www.altusgroup.com>

[Quoted text hidden]

Vivica Shade <vshade11@gmail.com>
To: Human Resources <humanresources@altusgroupcareer.com>
Cc: Adam King <adam@altusgroupcareer.com>
Bcc: Vivica Shade <vshade11@gmail.com>

Thu, Jul 18, 2024 at 2:09 PM

I'm sorry, but I'm having bit of an issue with something in these emails and offer of employment.

Below, at first you said that "...upon my acceptance of this employment offer, the following equipment will be delivered to me to set up my home office." Then, you said, "The funds for the purchase the equipment will be made available to me prior to purchase and delivery."

Why would you issue me funds to purchase equipment that you first said would be delivered to me? Also, if you are a billion dollar company, why do I have to purchase equipment to work for you? Either you should ship me an already imaged laptop with company information, programs, and applications already installed, or I should be able to use my personal laptop and connect through a "Virtual Desktop" type solution to access the programs and applications I need to work for you.

Also, the starting pay for this position in the job description that was sent said that the salary started at \$124,000 annually. That's \$59.62/hour. You said you were hiring me at \$55/hr. That's \$114,400 annually. How are you going to drop the starting salary down \$9600 after you offered me the position? Sounds like a bait and switch. Also, where did the training pay of \$50/hour come from? This should have been listed in the job description.

I have never in my life interviewed with a company that conducts and communicates everything online and via email, and doesn't even list a phone number on the company letterhead, in the email correspondence, nor have I ever received an email from someone in HR and not know who I'm speaking with. It was just signed, "Human Resources."

So, no, I am not accepting this offer of employment because I don't remember applying for a job through this company and LinkedIn keeps track of ALL jobs I have applied to as well as sends me emails after I've applied.

If this is a legitimate job, at least have the common courtesy to let me know when my start date is so that I can notify my current employer of my last day to work. Adam, if that's your real name, didn't even give me a start date, ask me when I could start, or reply back to the email I sent him or her. You all just assumed I would send you a copy of my driver's

license to steal my identity. Usually, a legitimate company has you complete an I-9 form (do you know what that is) for government purposes and to inform the IRS that this person is currently working for them. Even legitimate work from home jobs have you complete this form.

Also, the email addresses for Adam King and HR that you have created with the Altus Group name, were all created recently, like in July 2024, which tells me that you don't actually work there.

Again, I am not accepting your offer.

Thank you.

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